



2010-400E

227230
Phone: 803-896-5100
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www.psc.sc.gov

Complaint Form

Date: December 6, 2010

Print

Complainant or Legal Representative Information:

* Required Fields

Name * Tommie Parker

Firm (if applicable) _____

Mailing Address * 103 Belle Meade Rd.

City, State Zip * Greenwood, SC 29649

Phone * 8649925501

E-mail * parkerl@scdot.org

DEC 06 2010
PSC SC
CLERK'S OFFICE

Name of Utility Involved in Complaint: * Duke Energy

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- | | | | |
|---|--|--|--|
| <input checked="" type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service | <input type="checkbox"/> Payment Arrangements | <input type="checkbox"/> Water Quality | <input checked="" type="checkbox"/> Line Extension Issue |
| <input checked="" type="checkbox"/> Service Issue | <input type="checkbox"/> Meter Issue | | |
| <input checked="" type="checkbox"/> Other (be specific) <u>Connection of Service to Residence</u> | | | |

Have you contacted the Office of Regulatory Staff (ORS)? * ☒ Yes ☐ No

Name of
ORS Contact: Brad

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

I was charged \$2200 for the electrical service connection to my new home (still under construction as of this date) located at 104 Bridle Court, Greenwood, SC 29646. The home is approximately 450 feet from the main power line for the street in my sub division (Saddlehill).

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

I was not given 300 feet of primary at no charge per the underground distribution installation plan.

STATE OF SOUTH CAROLINA)

VERIFICATION

COUNTY OF Greenwood)

I, Tommie Parker
Complainant's Name *

verify that I have read my complaint filed on 12/06/2010

Date *

and know the contents thereof, and that said contents are true.

Tommie Parker
Complainant's Signature *

Internal Use Only

Processed By	Date
U.E.	